



Leichhardt Women's
COMMUNITY HEALTH CENTRE

ANNUAL REPORT 2019-2020



Leichhardt Women's Community Health Centre

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LWCHC acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples. LWCHC supports The Uluru Statement From The Heart (Uluru Statement) calls for structural reform including constitutional change. Structural reform means establishing a new relationship between First Nations and the Australian nation based on justice and self-determination where Indigenous cultures and peoples can flourish, and we all move forward.

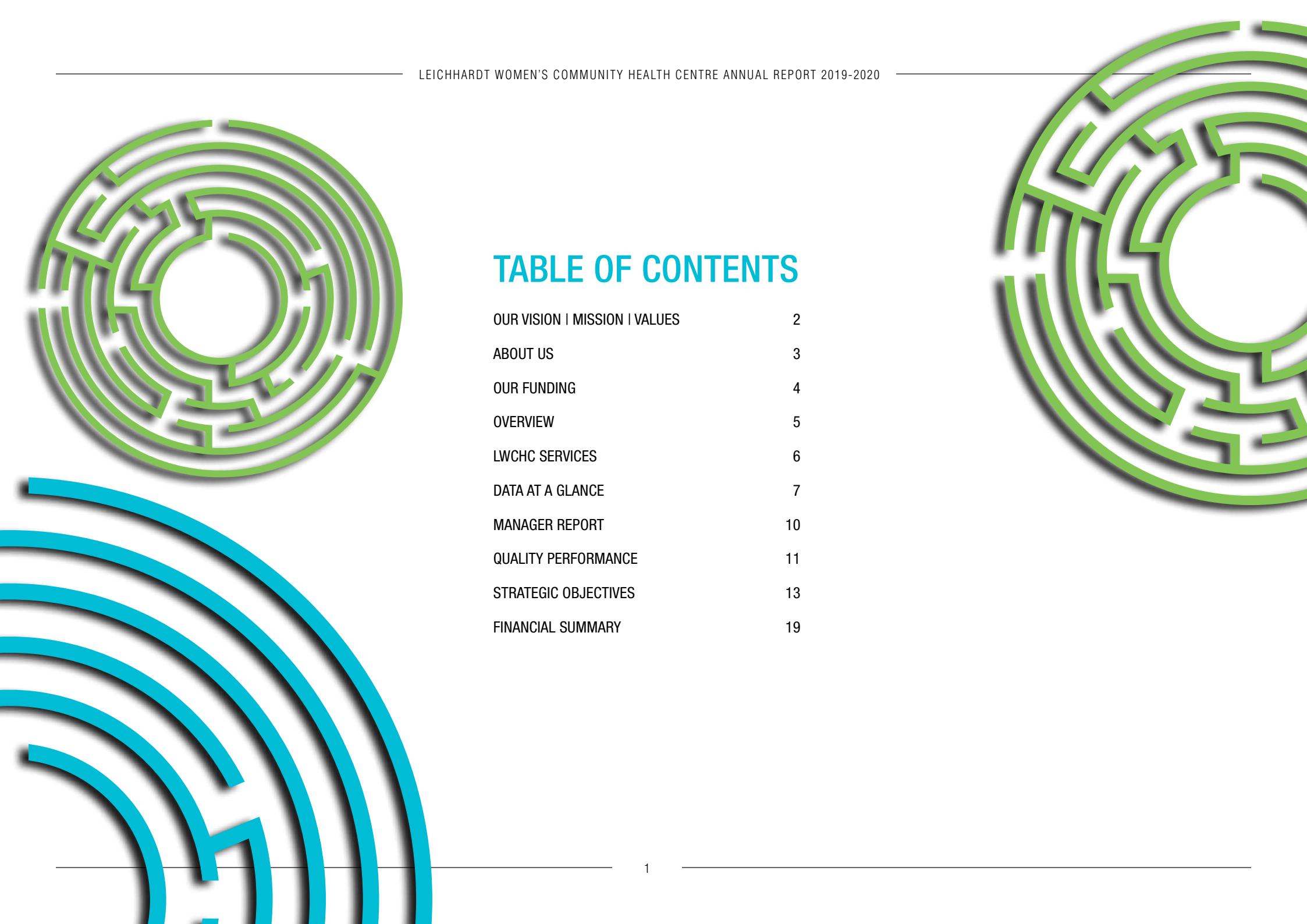


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OUR VISION

Every woman has the right to affordable and effective health care.

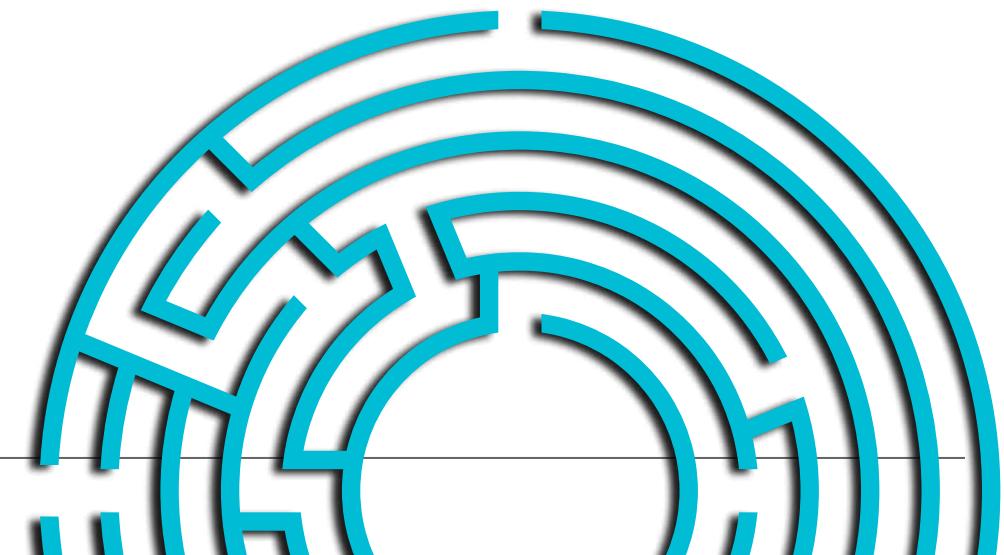
OUR MISSION

Leichhardt Women's Community Health Centre is a leader and innovator in the delivery of evidence informed health services. We partner with other organisations to meet the needs of women who are at risk of poorer health or do not access the mainstream health system.

OUR VALUES

- Collaborative
- Accessible
- Safe
- Empowering

Underpinned by NSW Health's Core values:
Collaboration, Openness, Respect, Empowerment



ABOUT US

LWCHC is a modern non-government, not for profit women's health service run by women, for women.

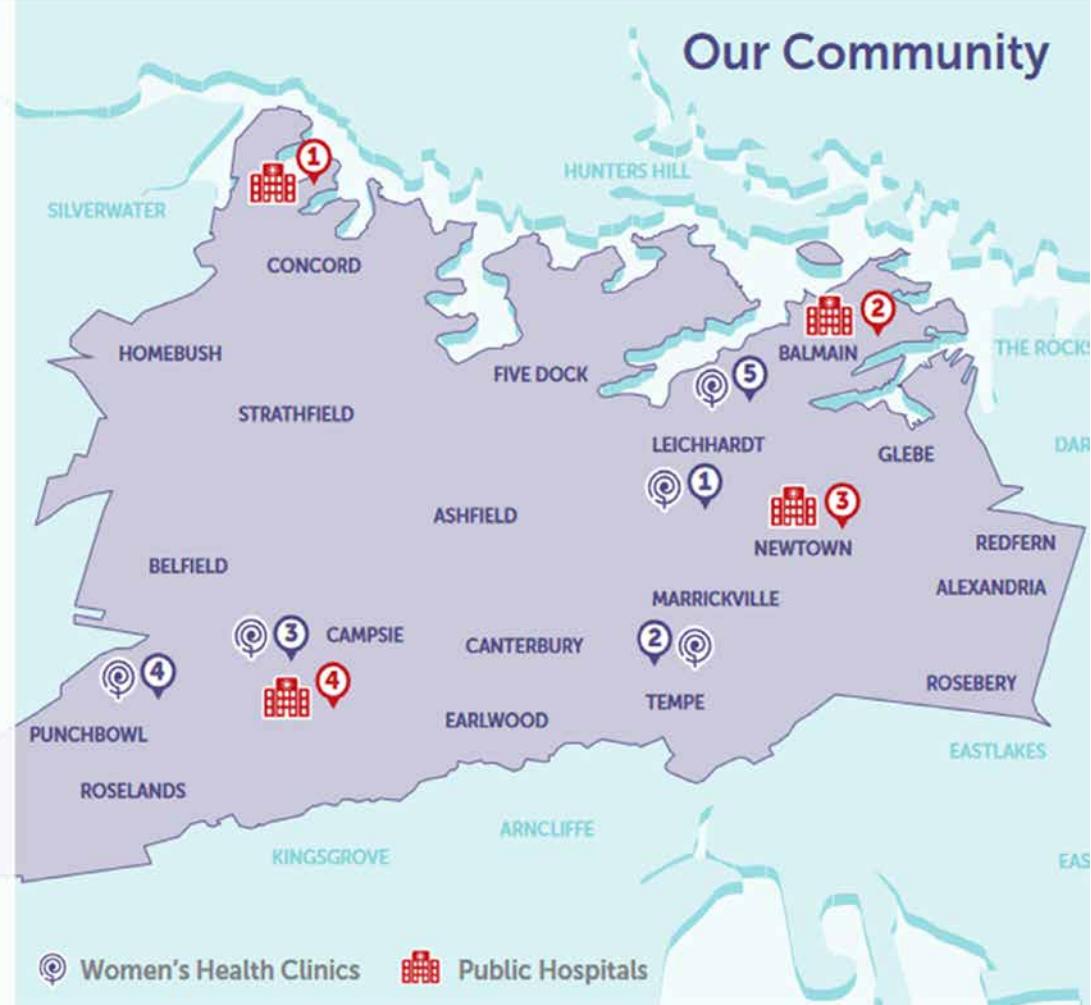
Leichhardt Women's Community Health Centre is a multidisciplinary primary health centre with four clinic locations, medical and health education provided across 126 square kilometres of Sydney's inner city, inner west and south west, and a specialist state-wide counselling service.

Our focus is the provision of trauma-informed, affordable services that are sensitive to the needs of women with complex health issues or recovering from violence and abuse. Our approach to health is intersectional, feminist and human rights-based.

We design, deliver and evaluate services to ensure our work aligns with government priorities, meets clients' needs and fulfills our mission to provide effective, affordable health care which improves women's lives. Our services are informed by evidence and align with the NSW Health Framework for Women's Health, NSW State Plan and other relevant local, state and national policies.

During 2019-20, the centre provided multi-disciplinary health care to 2891 women on over 20,749 occasions. 99% of women attending clinical and counselling services presented with multiple health issues, living in the local area and experiencing financial disadvantage.

- Sydney Local Health District**
- Outreach Education Area**
For more information contact
Leichhardt Women's Community Health Centre Ph: 9560 3011
- Public Hospitals**
- ① Concord Hospital & Concord Centre for Mental Health
Hospital Rd, Concord NSW 2139
Ph: 9767 5000
- ② Balmain Hospital
Booth St, Balmain NSW 2041
Ph: 9395 2111
- ③ Royal Prince Alfred
Missenden Rd, Camperdown NSW 2050
Ph: 9515 6111
- ④ Canterbury Hospital
Canterbury Rd, Campsie NSW 2194
Ph: 9787 0000
- Women's Health Clinics**
- ① Leichhardt Women's Community Health Centre
55 Thorndyke St, Leichhardt NSW 2040
Ph: 9560 3011
- ② Dr Ngo's GP Surgery
248 Illawarra Rd, Marrickville NSW 2204
Ph: 9558 9415
- ③ Navitas English College
Level 1, 59-63 Evaline St, Campsie NSW 2194
Ph: 9789 3744
- ④ Canterbury City Community Centre
130 Railway Pde, Lakemba NSW 2195
Ph: 9750 9344
- ⑤ WHOS New Beginnings
Rozelle



OUR FUNDING

LWCHC is a non-government and not for profit women's health service run by women, for women. In 2019-20 80% of funding was provided by Sydney Local Health District, NSW Ministry of Health. The centre has six funding programs, three from the NSW Health NGO Grants Program: Women's Health, Drug and Alcohol and Population Health (HIV/AIDS); Medicare bulk-billing funds the doctors' clinics, physiotherapy is fee for service and bequests assist access for women on low incomes. A smaller amount of independent income received from donations and one-off grants enhance service delivery.

OUR FUNDED SERVICES

- Medical clinics: GP (Medicare bulkbilling) & women's health nurse
- Complementary Allied health: acupuncture & naturopathy
- Counselling: drug and alcohol, relationships/ general counselling
- CALD specific: nurse-run clinics in Lakemba, Campsie and Marrickville and health talks to migrant groups, interpreters arranged;

counselling and groups for Vietnamese women

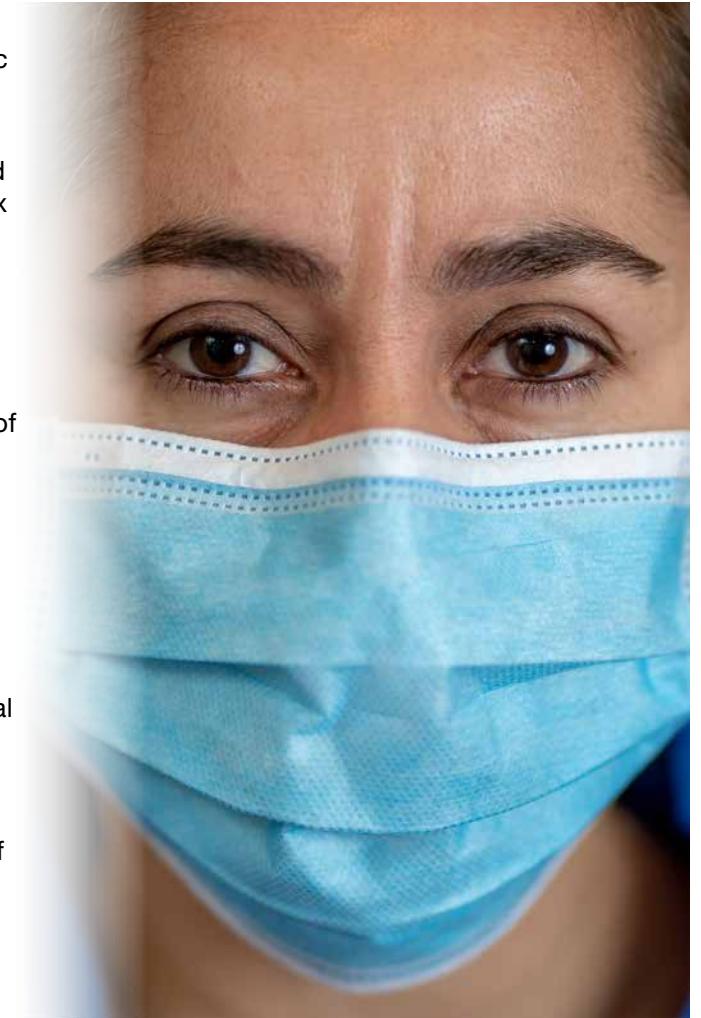
- Health education: psycho-social and therapeutic programs to develop knowledge and skills
- NSW Women Partners of Bisexual Men Service: the state-wide service providing counselling and support groups for women partners of same-sex attracted men

Fee paying

Women's Health Physiotherapy

In-house partnerships

- Psychologist registered with Medicare, Victims of Crime Compensation Scheme and ATAPS
- Counselling for adult survivors of childhood sexual assault in partnership with Rape & Domestic Violence Services Australia
- Psychiatric clinics registered with Medicare
- Legal Advice clinics with Gowland Legal
- Drop-in case management support for Aboriginal women and children in partnership with Marrickville Women's Refuge
- The Miranda Project: a diversionary option and structured support program for women at risk of offending and incarceration



OVERVIEW

In 2019-20 LWCHC provided multidisciplinary health services on at least 20,749 occasions of service to over 2891 women. 242 women were provided with WH clinical services (Women's Health funded services and doctors clinics), there were 347 new clients attended doctors appointments. There were 586 new clinic and counselling clients at the Women's Health Nurses Clinic. 388 clients attended naturopathy sessions and 586 clients attended acupuncture.

1,564 clients were also referred external stakeholders including GPs, medical specialists, hospital outpatient clinics, different allied health services , counsellors, MRC's, breast screen, sexual health clinics, family support services, women's drug and alcohol residential services, refuges, police and services for financial, legal, employment and education assistance.

824 women attended WH funded health education on 2231 occasions of service 46% of all women attending WH funded services were from CALD backgrounds and 4% identified as Aboriginal or Torres Strait Islander.

46% of women attending WH services were on pension/ benefits, 9% were students, 8% were casual or part time employed, 11% had no personal income and 9% were full time employed.

84% of clients attending WH funded services identified as currently residing in SLHD. 75.5% of all clients in LWCHC services completing validated outcomes measures reported health improvements as a result of the services.

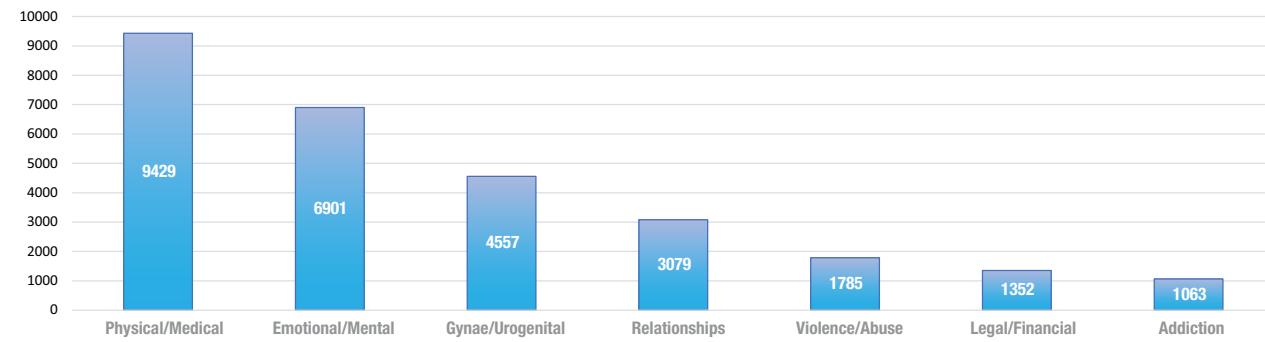
PRESENTING HEALTH ISSUES

Leichhardt Women's Community Health Centre uses the Women's Health NSW statistical data base which captures 157 presenting issues in clinical and counselling services. In 19-20 a total of 31,170 presenting issues and 5308 client contacts were recorded in the database.



7 TOP PRESENTING ISSUES FOR ALL PROGRAMS

EXC WPBM 19-20



LWCHC SERVICES

The GPs are integral to the multidisciplinary team which sees the doctors collaborate with our nurse, allied health, psychiatry and counsellors. 1509 women were provided with WH clinical services (Women's Health funded services and doctors clinics). 1611 women attended WH funded health education. 22% of new clients attended doctors' appointments. The main health issue physical/medical issues, emotional/mental health and reproductive/ gynaecological/ urogenital issues.

Women's Health Nurse Clinic conducted 242 appointments with 43% of these being women visiting the centre for the first time. 149 clients were seen in outreach clinics across 3 outreach sites.

Health education programs are part of our access and engagement strategies. There were 68 delivered and these were attended by 824 women on 2231 occasions of service. Health education programs are designed to enhance women's skills and build knowledge. Our health education is based on adult education principles and utilises evidence based strategies including CBT, Mindfulness, DBT, facilitated peer support and movement, sexual health and wellbeing, stress management, communication skills, healthy body image, nutrition and harm minimization.

Our Allied Health Services continue to attract women from NSW Health's priority health groups to Leichhardt Women's. Reframing traditional health services to include complementary services provides our clients with a holistic and integrated health



care approach that can be sensitive to the needs of women with complex and intergenerational health issues. Playing an active role in supporting all-round wellbeing, the naturopathic service booked 388 unique appointments in the 2019-20 period, and there were 586 acupuncture appointments booked

Our Drug and Alcohol (D&A) Program exemplifies the complexity of our client support. This includes case management, specific counselling and health education in living without substances and relapse prevention; we also resource our LWCHC practitioners on substance dependency issues. 144 women attended D&A-funded counselling and health education on 437 occasions of service. The largest age groups of women engaged in D&A services were women in their 50s (27% of D&A services), women in their 30s (23%) and women in their 40s (21%). Women in their 20s made up 16% of

clients engaged in D&A services, women aged in their 60s were 9%, women in their 70s were 5% and young women 19 years and younger were 1% of clients of the D&A funded services. 16% of women were from CALD backgrounds, 9% identified as ATSI and 85% were living in SLHD.

Women Partners of Bisexual Men Service 93 women received individual counselling on 263 occasions of service and groups on 76 occasions of service. It had 65 new enquiries and provided 87 referrals, the highest being to counsellors, GPs, sexual health, legal and education/employment services. 51% of women accessing the service in the year were from rural and regional areas ranging from Illawarra/Shoalhaven, Hunter/New England, Mid North Coast and Western NSW.

DATA AT A GLANCE

Number of services 2019-2020



Over
20,749
occasions of
service to at least
2,891 women

WOMENS HEALTH CLINIC



242

There were **242**
appointments
over 4 locations

DRUG AND ALCOHOL



437 144 women
attended and
437 occasions
of service

ALLIED HEALTH

338

388 Naturopathic
sessions and

586

acupuncture
appointments

EDUCATION



2231

68 education
programs to 824
women on **2231**
occasions of
service

WOMENS PARTNERS BISEXUAL MEN



263

93 women
attending **263**
occasions of
service and 76
groups

CLIENT SATISFACTION



75.5% LWCHC
HEALTH IMPROVEMENTS

75.5% of all clients in LWCHC services completing validated outcomes measures reported health improvements as a result of the services.



Of the WH funded services provided, 74% of clients using validated outcome evaluations reported health improvements as a result of the services they received (acupuncture, naturopathy, counselling and health education courses).



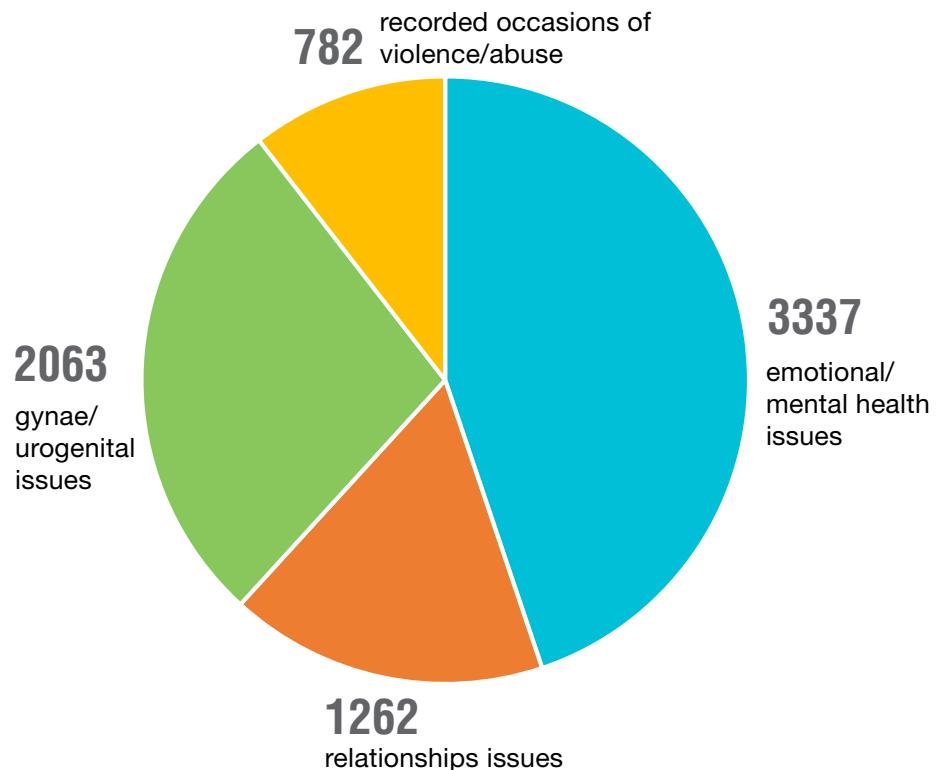
88% of clients completing the Survey Monkey in May 2020 reported being satisfied or very satisfied with the centre's services.



DEMOGRAPHICS

The highest presenting issues in WH sessions were physical/medical health issues totaling

5527 presenting issues,



ATTENDING WH FUNDED SERVICES



46%

of all women were from CALD backgrounds,



4%

identified as ATSI.



46%

of women attending WH services were on pension/benefits,



9%

were students,



8%

were casual or part time employed,



11%

had no personal income,



9%

were full time employed,



84%

of clients attending WH funded services identified as currently residing in SLHD

MANAGER'S REPORT

As the new manager of Leichhardt Women's Community Health Centre (LWCHC), I firstly want to express what enormous personal satisfaction this role has given me over the past six months. This year the Centre has seen Roxanne McMurray resign from her remarkable role as manager of LWCHC after fourteen years; her legacy of community service has left LWCHC in good health and good hands.

Leichhardt has adapted remarkably to this transition and both Staff and Board members have offered me support, encouragement, and kindness; I am rewarded with an organisation that is leading with purpose, is authentic, eager to grow, desires to deliver the best quality services to our clients and meets every challenge with joy and a hard working ethos.

LWCHC has endured the impact of the ongoing COVID-19 pandemic on our workforce and services. Leichhardt staff and Board have ensured the health and safety of our staff and clients and we have adapted to new ways of delivering our services. It is within this uncertain environment that LWCHC staff members have shown extraordinary resilience and flexibility in providing effective response initiatives and insight into how we continue to support clients.

As a growing and dynamic organisation, all programs aim to drive consistent, responsive, and effective client-centred support. We aim to stimulate continuous improvement to deliver progressively higher quality programs as well as improved governance and safety standards.

In a year that has brought much uncertainty and change to the lives of clients and workers alike, these pillars have come to the foreground of our practice.

We continue to build relationships with Aboriginal women, and women and girls belonging to new and emerging communities. We recognise that there are significant health gains when we can include a client's history, cultural, knowledge and awareness of experience.

Delivering our programs through a strength-based approach, where communities are supported by culturally responsive services that are driven through listening, consultation, and respect.

Leichhardt will continue to prioritize populations that are often challenged by mainstream health care.

To achieve these goals, we have developed and nurtured numerous partnerships that have had measurable benefits for everyone involved. Our partners share the values and complement the expertise of LWCHC and have been selected based on their politics, capability and excellence.

Our other goal in 19- 20 has also been to pursue growth while aiming to safeguard LWCHC's funding, such that not only do we increase our social impact, but also strengthen the position of the women's health sector as a whole.

I will continue to amplify the voice and needs of women, our amazing services Leichhardt staff provide and recognising the importance of community voices in our shared work and service delivery.

From the bottom of my heart I want to thank the Board, my teams and the community for all their well-wishes I look forward to all future adventures.

Nexhmije Shala
Manager



QUALITY PERFORMANCE

Over the past year the LWCHC Board has provided due diligence covering governance, finance, legal and compliance, facilities and administration and IT systems improvements. We operate within a strong Risk Management Framework that covers all active programs. LWCHC uses a combination of quality and management review systems, including comprehensive monthly financial and program data reporting; external reviews and audits; plus internal management quality committees. As reflected in our values, LWCHC's Board and staff work hard to maintain our reputation as a quality driven, ethical, outcomes-based service delivery organisation.

Staff professional memberships

- Australasian College of Health Service Management (ACHSM)
- Australian Health Practitioner Regulation Agency (AHPRA)
- Counselling and Psychotherapists Assoc. of NSW (CAPA)
- Australian Counselling Association (ACA)
- National Herbalists Association of Australia (NHA)
- We are accredited with GPA Accreditation plus for the RACGP Standards for General Practice
- Congress of Aboriginal and Torres Strait Islander Nurses and Midwives
- Australian Practice Nurses Ass APNA
- Australian Natural Therapists Association (ANTA)

Working in Partnership

I would like to thank the Sydney Local Health District and the NSW Ministry of Health for their partnership and administrative and funding support over the past year. Our funding partners have been flexible and generous with their knowledge and time. We consider their support invaluable to the functions of the women's health sector.

Services have also been enhanced through continuing partnerships with our in-house psychologist, who is registered with Medicare, Victims of Crime Compensation Scheme and ATAPS, two Adult Survivors of Childhood Sexual Assault counsellors employed by Rape & Domestic Violence Services Australia, case management support for Aboriginal women experiencing domestic violence through Marrickville Women's Refuge, and legal advice from Gowland Legal. Towards the end of 2019-20 our bulk-billing psychiatrist, Dr. Anne Noonan, resigned, we want to thank her for her many years of service.

We also continue to focus on building our existing partnerships with organisations including Impact 100, Inner West Council, Canterbury City Community Centre, Muslim Women's Association, Oz Harvest, Navitas, Metro Migrant Resource Centre, and WHO's New Beginnings. A special thank you to our valued involvement with Women's Health NSW, WHNSW Research Reference Group, NADA Women's AOD Network, Sydney LHD Domestic Violence Committee and the Leichhardt Marrickville DV Liaison Committee.

Reviewing our Practice

LWCHC has a culture where staff are encouraged to continually reflect on practise and our service delivery. This is supported through external clinical supervision; we want to thank Gillian Brown for her exceptional support in both individual supervision and group training.

In FY19-2020, Staff attended 29 training courses on 35 occasions. The courses attended included Advanced Training in Suicide Prevention and Dealing with Depression (Black Dog Institute), Australian Women's Health Nurses Symposium, Vulval Dermatology (ANZUS), Understanding and Response to Complex Trauma (R&DVSA), Governance Foundations for Not for Profits (Australian Institute of Company Directors), Human Givens Diploma (Human Givens College) and Indigenous Nurses and Midwives Conference.

LWCHC continues to use several applications that help assess the effectiveness of our services including MYMOP DASS-21 and K10, tailored feedback forms in each group, and once every 3 years the CEFP Practice Accreditation and Improvement Survey. LWCHC also continues to circulate a survey to over 600 clients, biannually. These survey evaluations feed into our strategic planning sessions and program evaluations. In the past 12 months we have also reviewed 2 in-house projects, the Women Partners of Bisexual Men and Young Women Mentoring Program (EGG) by an external evaluator, The Miller Group.

Sydney Impact 100 for the LWCHC 'EGG – Empowering Girls to Grow' career mentoring program for girls has been extended due to several unforeseen factors. Staff continue to develop new partnerships and referral pathways however this too has been impacted by COVID safety measures.

Operations

Leichhardt Women's Community Health Centre is an incorporated association with public benevolent institution status. In close cooperation with the manager, Nexhmije Shala, LWCHC is managed by a committee of women chosen from the community for their skills in finance, social work and the law, and more recently in areas including research ethics.

This year the Board has held LWCHC in safe hands working diligently and responsively, overseeing the implementation of a COVID Safe Strategy, transitioning to a more efficient audit process under Moore Stephens and supporting a change of management.

Board of Management

- Sarah Henry – President
- Lyn Lormer – Vice President
- Melissa Phillips – Treasurer
- Judy Tonkin – Secretary
- Lesley Garton – Committee member

Gratitude

We extend our thanks to everyone who supported our work. Our particular thanks to: Sydney Local Health District, NSW Health and The Women's Health and Resources Foundation, Central Sydney GP Network, Inner West Council, NSW Women's Health, UTS Law Society, Impact100 Sydney, Blake Beckett Foundation, Metro MRC, Jamie Parker MP, Anthony Albanese MP, Oz Harvest, Australasian College of Natural Therapies, Gowland Legal.

Donations from philanthropists and Foundations provide LWCHC with the means to develop and implement important self-funded programs not covered by our main government-funded programs. We sincerely appreciate the generosity of donors to the Lisa Macdonald Learning Fund and Julie Velthuys Foundation.



STRATEGIC OBJECTIVES

The Board of Management and staff of Leichhardt Women's Community Health Centre aim to ensure our sustainability in an increasingly challenging and changing landscape.

With thorough evaluation and extensive data collection we have examined the environment, listened to stakeholders, analysed performance and outcomes, and adapted programs and services that address the identified needs of priority population groups.

We will soon enter the second to last year of the current five-year strategic plan, having laid the groundwork for establishing the five strategic objectives that help guide our work.



The Strategic Objectives are:

1. **GROW**
Extend the service footprint and range of services to women requiring women's health services and a trauma-informed women-only environment.
2. **DEVELOP**
LWCHC is a leader in identifying health outcomes and evidence-based practice with close links with researchers and universities. We will identify why women-only services are effective in meeting women's needs and the delivery models which best meet women's health priorities.
3. **INNOVATE**
Develop the capacity of the organisation to meet the changing needs for women's health services for the right community at the right time in the right places. This will include positioning the workforce to meet the needs identified by the community and government's strategic priorities.
4. **EXCEL**
Provide multi-disciplinary, evidence informed, high quality healthcare services tailored to meet the needs of women to achieve healthy, fulfilling lives.
5. **SUSTAIN**
Create a financially sustainable model which utilises partnerships to support positive women's health outcomes and future growth of services.



GROW

Extend the service footprint and range of services to women requiring women's health services in a trauma-informed, women-only environment.

With close links to researchers and universities we work to identify how women-only services are effective in meeting women's needs, and the delivery models which best meet women's health priorities

Develop the capacity of the organisation to meet the changing needs for women's health services for the right community at the right time in the

right places. This will include positioning the workforce to meet the needs identified by the community and government strategic priorities.

Provide multi-disciplinary, evidence informed, high quality healthcare services tailored to meet the needs of women to achieve healthy, fulfilling lives.



DEVELOP



Develop the capacity of the organisation to meet the changing needs for women's health services for the right community at the right time in the right places. This will include positioning the workforce to meet the needs identified by the community and government strategic priorities.

Leichhardt Women's Community Health Centre (LWCHC) has been delivering quality health services to improve the lives of women in Sydney for over 45 years. We provide integrated health care, counselling and health education across Sydney's inner city, inner west and south western suburbs, and have a

specialty state-wide counselling service. As a leader in women's health we will continue to develop an integrated approach to all our programs providing wrap around support in a considered manner.

As one of the largest women's health centres in NSW, Leichhardt Women's continues to influence and contribute to capacity-building of the sector through a community of practise and broader strategic planning across LGAs. Leichhardt continues to deliver these priority strategies through targeted service delivery, clear policies and quarterly planning, performance measures, and detailed data collection and reporting.

Leichhardt Women's workforce are highly skilled and both reflect and respond to the diversity and character of the community, driving programs and providing responsive support to all clients. This positions the 17 employees, both from the Centre and while working from home to progress the priority health aims identified by NSW Women's Health and NSW Health. Leichhardt uses frequent strategic planning days with all staff and manages and monitors all programs to best meet the identified needs of government strategic priorities.



With close links to researchers and universities we work to identify how women-only services are effective in meeting women's needs, and the delivery models which best meet women's health priorities

LWCHC is an organisation that began and continues to be driven by healthcare principles that are intersectional and socially-just. Program design and delivery is structured around the 2019 NSW Women's Health Framework and underpinned by research-informed practice; we measure and plan programs that meet the needs of women accessing our services. At LWCHC, this framework places women at the centre of decision making for their own health and begins from the premise that women's health is multi-dimensional and socially-determined.

Leichhardt continues to pursue partnerships with

university-based research groups, with whom we share data and qualitative evidence that underpins the currency of our practise. Through these academic partnerships Leichhardt Women's has created an opportunity to explore and develop models of service delivery that allow us to engage in culturally respectful healthcare, with an aim to increase the accessibility of our services to all communities.

We recognise that the significant structural, interpersonal, and institutional attitudes that perpetuate health inequalities still present a barrier to good health for clients at Leichhardt Women's. By taking this intersectional approach to the promotion of health for all women, LWCHC promotes accessibility and continues to maintain its unique place in Australia's health system.

Successful women's health care involves mutual adaptation that work with the continuum of community, attitudes and concerns. Affordable, accessible and culturally safe services; women are our priority.

INNOVATE





Provide multi-disciplinary, evidence informed, high quality healthcare services tailored to meet the needs of women to achieve healthy, fulfilling lives.

LWCHC provides a multi-disciplinary, evidence informed, high quality healthcare service to a diverse range of women seeking health and social support. Leichhardt women's also provides a range of soft entry programs and activities that are tailored to the needs of that particular cohort.

Our programs aim to address the needs of women who seek advice when traditional health services may not respond to the complexity of support. Programs are adaptive, flexible and culturally responsive. We work within a trauma informed framework and provide an environment that often provides a wraparound health and wellbeing service.

We continue to tailor our healthcare services to the needs of women in the community by implementing a model of evidence-based practise that includes integrated reporting strategies, needs assessment, analysis of data over time, and reviewing the latest evidence-informed clinical practice guidelines and peer-reviewed frameworks. Our Drug and Alcohol Program is one such service that is consistently subjected to such rigorous review processes.

Our Drug and Alcohol (D&A) Program also exemplifies the complexity of our client support. This includes case management, specific counselling and health education in living without substances and relapse prevention; we also resource our LWCHC practitioners on substance dependency issues. This program is invaluable as it provides tailored culturally responsive support to women who may have complex issues, past trauma and harmful behaviors.

Outreach services were also delivered at WHO's New Beginnings and Rozelle Neighborhood Centre. Groups such as the Habit Change support groups and health education groups were also successfully delivered across the Inner west at Detour House, Rozelle Neighborhood Centre and at LWCHC.



SUSTAIN

Create a financially sustainable model which utilises partnerships to support positive women's health outcomes and future growth of services.

NSW Ministry of Health currently provides \$10.1 million in combined funding each year to 20 Women's Health Centres (WHCs) across NSW. Leichhardt Women's recognises that the financial sustainability of our organisation is a priority.

Our goal in 2021 is to maintain LWCHC funding in a way that increases our programs and strengthens our women's health sector. Our aim will be to raise the financial health of LWCHC through individual and partnership tender applications. This strategy aims to increase funding for our center as well as women's health centres across NSW.

Increased tender applications also raise the profile of Leichhardt Women's and increases our social impact, strengthens our combined women's health sector and diversifies income and revenue streams.

LWCHC's overarching aim is to build a Community of Practice across our sector for tender applications that attract funding for non-traditional specialist programs. By strengthening this partnership model we aim to ensure that all women's health organisation's can be financially sustainable and can attract additional funding. These programs may include NDIS, domestic violence and Aboriginal and refugee health programs.

Leichhardt also continues to attract interest from private donors.

FINANCIAL SUMMARY

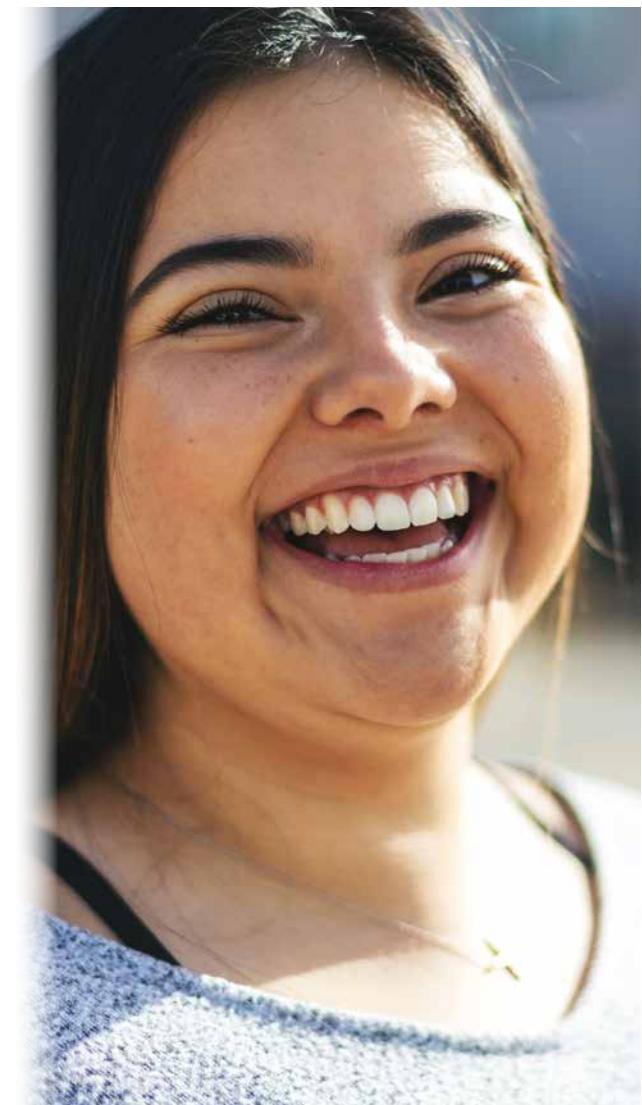
The financial records for LWCHC have been prepared as at 30 June 2020 by an independent accounting firm Accounting for Good (AFG) and audited by Moore Stephens. The accounts have been prepared in line with accounting standards. The financial statements have been prepared by Moore Stephens and reviewed by the Board. AFG has provided the Board with supporting schedules for each item raised on the Balance sheet. No unadjusted audit issues are noted by AFG or Moore Stephens.

In FY20 there has been a change in accounting standards, which are reflected in the financial statements and results of LWCHC. LWCHC has adopted AASB15 Revenue from Contracts with customers, AASB 1058 income for Not for Profit Entities and AASB 16 Leases for the first time with an application date of 1 July 2019. LWCHC has elected to apply the changes using the modified retrospective (cumulative catch up method) which means the comparative information has not been restated.

Accounting standards changes relate to the treatment of revenue, deferred income and leases (lease asset, liability and depreciation). The changes have been described per accounting guidance in the financial statements.



A descriptive analysis of LWCHC's revenue base over the past five years illustrates the trend towards long-term stability for The Centre.

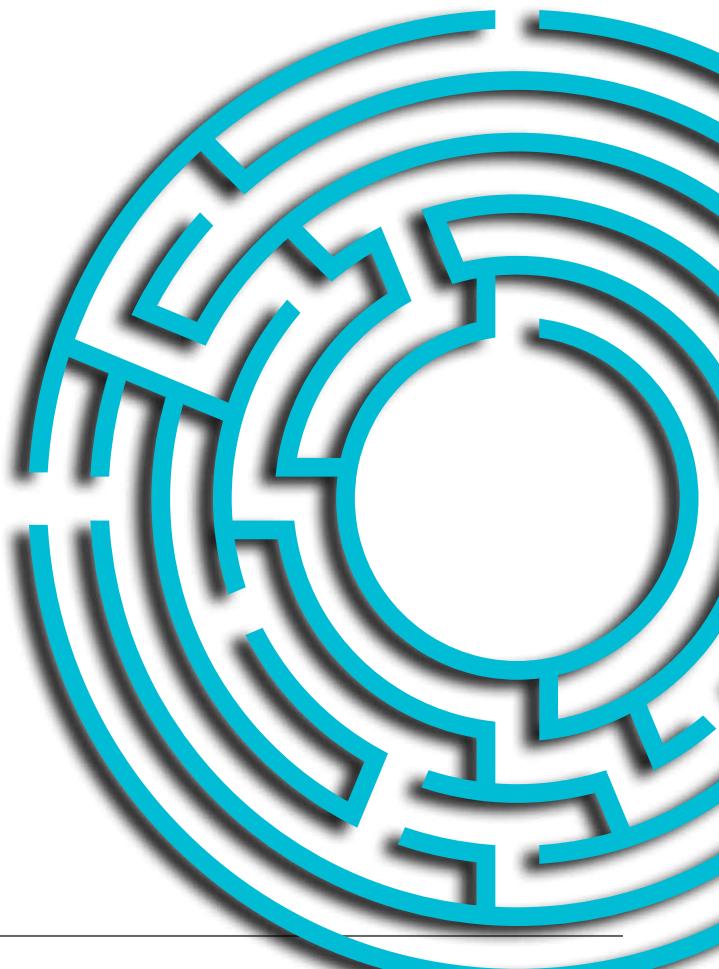


Leichhardt Women's Community Health Centre Incorporated

Financial report for the year ended 30 June 2020

Statement of Profit or Loss and Other Comprehensive Income

| Figures in Australian Dollars | Notes | 2020 | 2019 |
|---|-------|------------------|------------------|
| Income | | | |
| Grants received | 2 | 1,040,040 | 1,023,809 |
| Services income | 2 | 153,597 | 115,929 |
| Other income | 2 | 476,286 | 85,771 |
| Interest income | | 7,113 | 17,104 |
| | | <u>1,677,036</u> | <u>1,242,613</u> |
| Expenses | | | |
| Employee benefits expense | 3 | 1,087,504 | 902,104 |
| Administrative expenses | 3 | 172,564 | 125,344 |
| Depreciation | 3 | 32,762 | 8,387 |
| Rent | | 2,384 | 34,973 |
| Insurance | | 16,582 | 21,264 |
| Health Promotion and Resource Development | | 6,436 | 17,173 |
| Medical/Clinical Supplies | | 8,142 | 9,145 |
| IT cost | | 39,324 | 35,684 |
| Equipment less than \$1,000 | | 6,943 | 5,384 |
| Repairs and maintenance | | 18,638 | 24,060 |
| | | <u>1,391,279</u> | <u>1,183,518</u> |
| Surplus before tax | | 285,757 | 59,095 |
| Tax expense | | - | - |
| Surplus for the year | | 285,757 | 59,095 |





COLLABORATIVE
SAFE
EMPOWERING
ACCESSIBLE



Leichhardt Women's COMMUNITY HEALTH CENTRE

Leichhardt Women's Community Health Centre

Email: info@lwchc.org.au

Website: lwchc.org.au

Tel: 9560 3011

55 Thornley St (Cnr Thornley & Carey St) Leichhardt NSW 2040